

RETURNS: LUKAS SERVICE DEPARTMENT

Please get in contact with us by using the attached form BEFORE you send us your LUKAS tools for credit note / guarantee / inspection / or repair and take notice of the following notes to ensure you a flawless process.

We ask you to fill in the form completely. Within the period of guarantee, the LUKAS sales receipt/ invoice must be attached.

Please note, that we charge 150,00 Euro /net for an estimate of cost, freight and packing extra for the additional effort of inspection of your products.

If you approve the repair or buy a new product instead, of course these 150,00 Euro/net will be credited.

For any further information we will be at your disposal.

Best regards,

LUKAS Hydraulik GmbH
Service Department

In advance please send this form completely filled in per e-mail to: info.service@lukas.com and attach it afterwards to your packet.

	Address of dealer/customer	Delivery Address
Company:		
Street/Street number:		
Zip code / City:		
Country:		
Contact person:		
e-mail address:		
Telephone number:		

Date:
Customer reference:
Number of LUKAS invoice or delivery note:
Date of purchase:
Article number:
Article description:
Serial number:
Year of construction:

Reason for return:	Credit note:	<input type="checkbox"/>	Guarantee:	<input type="checkbox"/>
	Inspection (DGUV/UVV):	<input type="checkbox"/>	Repair:	<input type="checkbox"/>
Failure without usage (out of box):	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Failure occurs:	Always	<input type="checkbox"/>	Sporadically	<input type="checkbox"/>

Detailed failure description (you can attach pictures to the document):